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# **CME RESOURCE LIBRARY**

**REVISED 3-7-10**

**The cme hours are noted after section and/or each CD or tape.**

**E – Ethics**

**DV – Domestic Violence**

**CD – Cultural Diversity**

**18<sup>th</sup> Annual DRC Conference for Mediators & Arbitrators – August 20-22, 2009**

**All workshops are worth 2.1 cme hours unless noted otherwise**

445. Opening Plenary Sessions: Keynote Presentation (1.2 cme)
446. Plenary: Violence Against Women: Become Part of the Solution. (1.2 cme credits in DV & CD)
447. Ethics Plenary: MEAC Opinions – A Year in Review (Ethics) (2.0 cme)
448. Breaking Impasse & the Martial Arts: Advancing as a Kick #&% Mediator!
449. Building a Better Business
450. The Mediation Within the Mediation: Sources of Intra Party and Inter Party Conflict
451. Florida ADR Case Law Update
452. Mediation: The Dance and the Deal
453. Diversity in Living Color (CD)
454. What are Acceptable Limits of Deception in Mediation?
455. Train the Mediation Trainer: Training with Panache
456. Family Violence: A Typology and the Implications for Mediation (DV)
457. Mediator's Tool Box
458. Reflections on Florida Mediator Grievances: Enforcing Ethics
459. Improving Mediation through People Skills
460. Essential Financial Concepts for Family Mediators and Practitioners
461. Understanding Cultural Frameworks: Techniques for Mediators (CD)
462. Is Incorporating Your Mediation Practice All It's Cracked Up to Be?
463. "I Don't Do That!" (E)
464. The Role of Public Agencies Offering Mediation Services – Part Deux
465. Religion and Domestic Violence: Intimate Partner Violence in Specific Religious Groups (CD/DV)
466. Angels and Demons: How Mediations Rise and Fall through Narrative
467. ABC's of Diversity Mediation: Attitudes, Behaviors and Cultural Challenges (CD)
468. The Nuts and Bolts of Running Your Mediation Practice
469. Ethical Challenges in Mediation: Deal or No Deal? (E)
470. Purpose Drives Practice: What's Your Purpose?
471. Domestic Violence: What Mediators Need to Know
472. Chemical Dependency and Domestic Violence
473. Steak and Sizzle: Pro Se Family Mediation and Attracting Clients
474. Interpersonal Skills
475. Expanding Access to Justice Globally Through Court-Related Mediation
476. Mediation in Afghanistan
477. Selling the Process: Winning Tactics to Engage Mediation Participants
478. Workers' Compensation
479. Multiculturalism and Mediation: Where Are We Now?
480. The Peacemakers Institutionalized Mediation: Theories to Reveal the Influences of Power in Family Mediation
481. Circle Process and Creative Problem Solving in Mediation
482. God as Mediation Participant
483. Mindfulness for Conflict Resolvers
484. Tips for Non-Attorney Mediators: Work with Attorneys
485. Residential Foreclosure Mediation: A Tsunami Wave

**DRC Conference – August 28-30, 2008 (CDs)**

- 441. Condominium and Homeowner Association ADR (Ethics) (2.1 cme)
- 442. Introduction to the Ombudsman Process (2.1 cme) (2 CDs)
- 443. Recognizing Power Imbalance and Need for Empowerment in Mediation (1.2 cme)
- 444. Keeping the Brain in Mind: The Neuropsychology of Conflict (2.1 cme)

**17<sup>th</sup> Annual DRC Conference for Mediators & Arbitrators – August 28-20, 2008**

- 435. The role of Public Agencies Offering Mediation Services (CD) (2.1 cme)

**DRC Conference – August 23-25, 2007 (All topics 2.1 cme credits each unless noted otherwise) (CDs only)**

- 408. Diversity Plenary: Supreme Court Commission on Diversity & Fairness (1.2 cme)
- 409. Ethics and DV Plenary (2.2 cme for Ethics and DV)
- 410. Mini-Plenary: Violence Against Women: Become Part of the Solution (DV and Div.) (2.1 cme)
- 411. Ethical Communication Strategies in Mediation
- 412. The Power of Influence: Building Rapport & Enhancing Mediators Skills
- 413. Disability Related Considerations for Mediation (Ethics and Div.)
- 414. Ethical Mediation Practice: When to Stop, When to Go, When to Proceed with Caution
- 415. Diversity and Culture Differences: Traditions and Customs of the World
- 416. Domestic Violence
- 417. Creating the Mediator Persona: The use of Communication to Establish Those Credentials Essential for Effective Mediation
- 418. Ethics: Identify the Dilemma
- 419. Mini-Plenary: So Grieve it, Just Grieve it: What Florida Mediators Should Know About the Disciplinary Process
- 420. Mediation Screening (DV)
- 421. Community Organizing to End Violence Against Women: A Call to Men (DV and Div.)
- 422. Mediating Employment Disputes: A Guide to Resolution
- 423. Negotiation
- 424. Maximizing Mediation: Tips for Attorneys, Parties & Representatives
- 425. Cultural Diversity in Mediation
- 426. The Art of Conflict Competence: Skills Every Mediator Must Have
- 427. Mini-Plenary: Eliminating Barriers and Expanding Diversity in the Field of ADR: Creating a Formula for Success (Div.)
- 428. Community Association & Condo Conflicts: Significant Growth to Preserving the Peace (Ethics)
- 429. Generating Settlement: Skills You Can Use
- 430. Impasse Improv: An Opportunity to Learn and Practice New Skills
- 431. Alternate Theories of Domestic Violence
- 432. Teaching Mediator Ethics: Repetition and Retention
- 433. Party Self-Determination – Protecting it Procedurally and Substantively (Ethics) (2.1 cme – 2 CDs)

**Sponsors: First American Title Company, The Florida Bar Foundation, The Young Lawyers Division**

- 434. The Changing Faces of Justice (Div) (1 hour of CLE in Professionalism) (1.2 cme)

**1994 SPIDR Conference – Dallas, TX – 10/27-29/94 (Tapes 1-24 are worth 1 cme)**

- 1. ADR in the Federal System
- 2. Advocacy in Mediation
- 3. Advocacy in Mediation, Part 2
- 4. Dispute System Design in Schools
- 5. Dispute Systems Design for Discrimination & Harassment Issues, Part 1
- 6. Dispute Systems Design for Discrimination & Harassment Issues, Part 2
- 7. Facilitative Leadership, Part 1
- 8. Facilitative Leadership, Part 2

10. How to Come to Closure in Mediation, Part 2
14. Lawyers Communicating in Crisis: Conflict Management & Communication Models in the Legal System
15. Mediation, Arbitration & Medical Malpractice: Reports from the Field
16. Teaching Mediation in Law School Clinics
19. The Myths, Magic & Metamorphosis of Court-Annexed Mediation: The Texas Experience, Part 1
20. The Myths, Magic & Metamorphosis of Court-Annexed Mediation: The Texas Experience, Part 2

21.

**1994 SPIDR Conference – Dallas, TX – 10/27-29/94**

22. What Makes Family Mediation Different? Introduction to Divorce Mediation for Non-Family Mediators, Part 1
23. (Above Tape) Part 2
24. What you Need to Know about Insurance To Mediate Commercial Disputes

**August 1995 FDRC – Clearwater 8/24-26/95**

25. Developing Your Own Behavioral Style (1.8)
26. Alternatives to Child Support Guidelines (1.8)
27. Marketing Your Mediation Practice (1.8)
28. Gentle Persuasion: State of the Art Communication Skills (1.8)
29. The Power of Language: Fundamental Tools for Mediators (1.8) (Same as tape #181)
30. Mediating Employment Cases: Overcoming Emotional Roadblocks (1.8)

**August 1996 FDRC – Orlando 8/22-25/96 FDRC**

31. The Future of ADR (0.9)
32. Same Tape as Above (0.9)
33. The Art of Civil Trial Mediation, Part 1 (1.8)
34. The Business of Civil Trial Mediation (1.8)
35. New Areas for the Family Mediator (1.8)
36. Designing Procedures in Resolving Recurrent Disputes (1.8)
37. Dealing with Angry & Hostile Parties (1.8)

**1997 SPIDR International Conference – Orlando 9/25-27/97**

38. The Personal Qualities of the Mediator and their Impact on the Mediation (1.8)
- 39.
40. Everything You Ever Wanted to Know About Mediating, Part 2 (1.8)
41. Dispute Resolution in the Workplace: Directions for the 21<sup>st</sup> Century (1.8)
42. Defining and Processing the Conflict Between Attorney-Mediators (1.8) (Same as Tape 300)
43. Mediating Sexual Harassment Complaints (1.8)
44. Approaches and Styles of Mediation Practice (1.8)
- 44A. Same Tape as Above, Part 2 (1.8)
45. Medical Malpractice Mediation (1.8)
47. 1998 Bar Leaders Workshop (2 same tapes) (1.8)
50. 20<sup>th</sup> Annual SPIDR Conference: Impasse Resolution in Family Mediations (1)

**1994 SPIDR Conference – Dallas, TX – 10/27-29/94 (tapes 51-53 are worth 1 cme)**

51. Work Place Resolution Systems
52. Facilitative Mediation: An In-Depth Analysis & Practicum
53. Dispute Resolution & the Health Security Act: A Report & Analysis

### **August 1995 FDRC – Clearwater 8/24-26/95**

54. August 1995 FDRC: Plenary Address & Closing Keynote (1.2)
55. August 1995 FDRC: Opening Address & Opening Keynote (0.9)
56. Creative Conversations: Mediators as Catalysts (1.8)

### **August 1999 FDRC – Clearwater 6/4/99**

60. Domestic Violence: Practical Understanding (2.1)
61. The Process: Ethical & Style Judgments (2.1)
62. What Really Matters in Routine Matters (2.1)

### **DRC Conference 8/27/99:**

63. Opening Plenary Session, Part 1 (2.1)
64. Opening Plenary Session, Part 2 (2.1)
65. Ethics Panel Discussion (1.2)
66. Mediator Liability: Panel Discussion – Ethics (1.8)
67. Mediation: Marketing & Skill Billing (1.8)
68. Domestic Violence: Practice Issues (1.8)
69. New Applications: Class Action Lawsuits (1.8)
70. Relationships: The Cases, Rules, Statutes & Panel Opinions (1.8)
71. Juvenile Dependency Mediation: Managing Multi-Parties (1.8)
72. Family Law Changes: Implications for Mediators (1.8)
73. Breaking Impasse (1.8)
74. New Horizons, Greater Rewards (1.8)
75. How to Design a Better Dispute Resolution System (1.8)

### **SPIDR '93: Seeking Common Ground – Toronto (tapes 76-79 are worth 1 cme)**

76. Documenting the Economic Benefit of Mediation
77. Development Implementation of Corporate ADR
78. Resolution of Statutory Employment Disputes
79. The Art of Asking Questions: Mediation vs. Arbitration

### **20<sup>th</sup> Annual SPIDR Conference: (tapes 80-81 are worth 1 cme)**

80. The Development, Implementation and Operation of Corporate ADR Program
81. Consumer Disputes in Health Care: Alternative Dispute Resolution for Malpractice and Practical Problems

### **1997 SPIDR International Conference – Orlando 9/25-27/97**

82. Group Process Techniques, Part 1 (1.8)
83. Group Process Techniques, Part 2 (1.8)
84. Mediating EEO Disputes: Lessons Learned (1.8)
85. Why Employment Mediation Works (1.8)
86. Steps in Congregational Conflict Intervention, Part 1 (1.8)
87. (Same as above) Part 2 (1.8)
88. When Settling the Dollars is Just the Beginning: Difficult Non-Financial (1.8)
89. Mediation of Employment and Procurement Disputes (1.8)
90. Theory: The Heart of Practice (1.8)
91. Victim-Offender Mediation: The State of the Art (1.8)
92. Child Protection Mediation: Current Challenges in the Field (1.8)
93. Patient Access to ADR in a Managed Care Environment (1.8)

## **Spanning The Spectrum – 9<sup>th</sup> DRC August 17-19, 2000**

94. Opening Keynote Address: Nancy Peace (0.6)
95. Defining the Line in County Mediation (1.8)
96. Mediation & Anger: Yours, Mine & Theirs (1.8)
97. Juvenile Domestic Violence Mediation Program Overview (1.8)
98. Effective Marketing Strategies for Mediators (1.8)
- 98A. Same Tape as #98 (1.8)
99. Family Law Update (1.8)
100. Prevention of School Violence Through Mediation (1.8)
101. Working a Pre-Suit Civil Dispute (1.8)
102. Mediating Workplace Conflicts (1.8)
103. Division of Blind Services Introductory Session (1.8)
104. Mediating Administrative Cases & Rule Making (1.8)
105. Domestic Violence Concerns for Mediators (1.8)
106. Significance of Personality Differences: Part II (1.8)
107. Ethics in County Mediation (1.8)
108. Ethics for Circuit Civil Mediators (1.8)
109. Mediating Custody Cases with Parental Alienation (1.8)
110. Transformative Mediation: Theory & Practice (1.8)
111. The Dynamics of Telephonic Mediations (1.8)
112. Conflict Management in the Workplace (1.8 )
113. Non-Party Participation in Mediation (1.8)
114. Uniform Mediation Act (1.8)
115. Ethics Plenary Session (1.2)
116. Relationships: Cases, Rules, Statutes & MEAC Opinions (1.8)
117. Advanced Dependency Mediation (1.8)
118. Balanced & Restorative Justice (1.8)
119. Mediation & Diverse Family Dynamics (1.8)
120. Workers' Compensation Mediation (1.8)
121. Mediating Employment Disputes (1.8)
122. Closing Plenary Session (.06)

## **VIDEO TAPES**

123. The ABC's of ADR: An Introduction to Alternative Dispute Resolution (Shows 1-4) (2.4)
124. The ABC's of ADR (Shows 5-8) (2.4)
125. The ABC's of ADR (Shows 9-12) (2.4)
126. Mediation: Is It For You?
127. Mediation in Action – Resolving a Complex Business Dispute (.72)
128. All Bar Conference on Diversity - 3/9/01, Tape 1 (3.4)
129. All Bar Conference on Diversity - 3/9/01, Tape 2 (1.8)
149. Ethics in County Mediation – 2002 Advanced Training Seminar 3/9/02 (1.8)

## **AUDIO TAPES (Cont'd)**

### **August 2001 DRC – Orlando 8/22-25/01**

130. The Role of Diversity in Professional Mediation (1.2)
131. Ethics: Confidentiality Considerations (1.2)
132. Marketing Your County Mediation Practice (1.2)
133. Drafting Clear Agreements: Tips and Traps (1.2)
134. Dependency Mediation: Mediating with Parties Who Are Angry with the System (1.8)
135. Jazzing Up Your Opening Statement (1.8)
136. The Importance of Good Communication (1.8)
137. Workers' Compensation Mediation: Procedure, Effect and Importance (1.8)
138. The Business of Mediation: From Getting Clients to Getting Paid (1.8) (Same as tape #163)

- 139. A Closer Look at Conflict (1.8)
- 140. Family Mediation 101 (1.8)
- 141. Mediating Employment Disputes (1.8)
- 142. Mediating with Difficult People (1.8)
- 143. Mediator: A Self Analysis (1.8)
- 144. Ethics: Challenging Negotiation Practices in Mediation (1.8)
- 145. Power Balancing in Employment Dispute Resolution (1.8)
- 146. Ethics General Plenary – DRC 8/22/25/01 (2.4)
- 147. The Impact of Domestic Violence in Mediation – Part A (1.8)
- 148. The Impact of Domestic Violence in Mediation – Part B (1.8)
- 149. See Video Tapes

**August 2002 DRC – Orlando 8/21-24/02 (tapes 150-170 are worth 1.8 cme hours)**

- 150. An Eye on the Mediator Ethics Advisory Committee
- 151. Diversity Issues Across Race, Culture, Gender & Class
- 152. The Wave: Emerging Trends in Mediation
- 153. Toward an Ethical Opening Statement
- 154. Landlord/Tenant Issues
- 155. Ethics in County Mediation – Sharon Press
- 156. Making Shift Happen
- 157. Ethics Exercise: Black White & Shades of Grey
- 158. Continuing to Talk About Diversity
- 159. Don't Fall Into That Hole - **Ethics**
- 160. Beyond the Basics: Creative Family Agreements
- 161. Ethics and the Mediation Process: Know Thyself
- 162. The Impact of Domestic Violence in Mediation, Part A
- 163. The Business of Mediation: From Getting Clients to Getting Paid (Same as tape #138)
- 164. Mediators in Court: The Trials & Tribulations of Mediators - **Ethics**
- 165. Family Mediation 101
- 166. Behind Closed Doors: Emotional Abuse – What it Looks Like in Family & Dependency Mediation - **Domestic Violence**

**August 2002 DRC – Orlando 8/21-24/02 (tapes 150-170 are worth 1.8 cme hours)**

- 167. Mediator Malpractice - **Ethics**
- 168. The Impact of Domestic Violence in Mediation, Part B
- 169. Mediation with Gay Men or Lesbians
- 170. General Plenary – Ethics: Confidentiality Panel

**8/26-27/94 - Alternative Dispute Resolution Conference – Lake Buena Vista, FL**

- 171. Michael Lewis – Keynote Speaker (0.6)
- 172. Mediating Environmental Disputes (1.8)
- 173. Transforming Mediation (1.8)
- 174. Our Similar Differences: Emerging Cross-Cultural Issues (1.8)
- 175. Mediating Issues in Commercial Cases (1.8)
- 176. Facilitating Community Dispute Resolution (1.8)
- 177. The Challenge of Power Imbalances: Ethical Considerations (1.8)
- 178. Breaking the Impasse: The Plaintiff's Perspective Mediating Personal Injury Cases, Part A (1.8)
- 179. New Opportunities for Public Dispute Mediation (1.8)
- 180. Breaking the Impasse: The Defense's Perspective Mediating Personal Injury Cases, Part B (1.8)

### **8/24-26/95 – FDRC – Clearwater, FL**

181. The Power of Language: Fundamental Tools for Mediators (1.8) (Same as tape #29)
182. Multi-Party Mediation in Child Dependency Cases (1.8)
183. Domestic Violence: A View from the Bench (1.8)
184. Managing Communication in Public Disputes (1.8)
185. The Heart of the Lawyer (1.8)
186. Intercultural Mediation (1.8)
187. Breaking Impasse (1.8)
188. Communicating with Those Not at the Table (1.8)
189. Mediations from Hell (1.8)
190. Alternatives to Child Support Guidelines (1.8)
191. Emerging Areas in Mediation & Arbitration (1.8)
192. Property Rights, Special Masters & Other Opportunities (1.8)
193. Ethics Panel (1.2)
194. Ethics Plenary (1.8)

### **August 2002 DRC – Orlando 8/21-24/02**

195. Domestic Violence Mediation Protocol: 8<sup>th</sup> Circuit's Experience (1.8)

### **The Florida Chapter of AFCC (Association of Family & Conciliation Courts) (10/25-26/02)**

196. Innovations in Domestic Violence Case Management, Tape 1 (1.8)
197. Innovations in Domestic Violence Case Management, Tape 2 (1.8)
198. What is the Court's Responsibility When Domestic Violence is Present? (2)
199. Mediation Case Law: Where are We Headed? (**Ethics**) (1.8)
200. Ethics for Mediators (1.8)

### **FAPM/FAPFM 2003 Joint Seminar – 2/28-3/1/03**

201. Attorneys in Mediation: Moving from Irritation to Satisfaction (2.3)
202. Ethics in Mediation (1.5)
203. Where We Were & Where Are We Going? A Look at the Mediation Profession (.6)
204. Family – Domestic Violence Screening Protocol (1.8)
205. Circuit – Marketing and Ethical Advertising (1.8)
206. **Ethics for County Mediators (1.8)**
207. Ethics for Circuit Mediators (1.8)
208. Advanced Negotiation for County Mediators (1.8)
209. Family – Framing the Issues: A new Look at Old Material (1.8)
210. Circuit – Communication & Negotiation (1.8)
211. Circuit-County Court Judgments & Collections: What Happens (1.8)
212. Mediation Ethics Panel (1.8)

### **The Florida Bar**

213. Winning Mediation Strategies – Course #7326R, Tape 1 (2.2)
214. Winning Mediation Strategies – Course #7326R, Tape 2 (2.2)
215. Skill-Building for Family Law Mediators – Course #5050R, Tape 1
216. Skill-Building for Family Law Mediators – Course #5050R, Tape 2
217. Skill-Building for Family Law Mediators – Course #5050R, Tape 3

### **ACR – 3<sup>rd</sup> International Conference – October 15-18, 2003 (Tapes 218-219 cmes TBA)**

#### **Tapes 220-221 – 3.0 cmes; Tape 222 – 2.1 cmes; Tapes 223-242 – 1.8 cme**

218. Understanding and Perfecting a Dispute Resolution Practice, Tape 2
219. Understanding and Perfecting a Dispute Resolution Practice, Tape 2
220. Mediation & Domestic Violence: What are Mediators Doing About It, Tape 1

221. Mediation & Domestic Violence: What are Mediators Doing About It, Tape 2
222. The Ethical Mediator: Do You Practice What You Believe
223. Mediator Malpractice (Ethics)
224. The Slippery Slope (Ethics)
225. Concepts of Parental Alienation (DV)
226. Conflict Resolution for Vulnerable Populations
227. Partnering Best Practices: Tool for Understanding
228. Ethical Issues in Restorative Justice
229. Mediating the Emotional Case
230. Responding to the Unhappy Customer
231. How to Launch Your Peacemaking Career
232. Impartiality & Neutrality: Are Those Concepts Still Relevant to the Practice of Mediation (Ethics)
233. Justice in Mediation (Ethics)
234. To Caucus or Not to Caucus
235. I'm Sorry: The Power of Apology in Mediation
236. Joint Committee on Model Standards of Conduct for Mediators (Ethics)
237. The Journey of Transformative Mediator
238. Delivering Quality Mediation: What's Ethics Got to Do With It?
239. The Over Eager Mediator: I Aim to Please (Ethics)
240. ACR Town Meeting on Ethical Practice
241. Mediator Ethics
242. Domestic Violence

#### **FAPM Seminar - 4/17/04**

243. A Time of Transition (.6)
244. County – Recent Developments in County Mediator Ethics – Not Just “Same Stuff, Different Day (1.8)
245. Family – Survival or Death: What We Know About Domestic Violence (1.8)
246. Circuit – The Diversity Dance (1.8)
247. County – The Cat and The Whistle: Why I Don't Like Cats (1.8)
248. Family – Uh! Oh! “That's A New One”: A Discussion of Unique Ethical Quandaries That Sneak Up on the Mediator (1.8)
249. Circuit – Recent Developments in Circuit Mediator Ethics – Not Just Quandaries That Sneak Up on the Mediator (1.8 cme)
250. County – Ethics Jeopardy: What Is? (1.8)
251. Family - Skill Building for Complex Cases (1.8)
252. Circuit – Becoming Excellent: An Examination of Mediation Cases & A Discussion of Strategies That Work (And Don't) (1.8)
253. Ethics Panel (1.8)

#### **1993 Academy of Family Mediators (tapes 254-267 worth 1 cme)**

254. The Mediator in Court
255. The Lawyer Assisted Mediation
256. Power Imbalances – Tape A
257. Power Imbalances – Tape B
258. Child Custody – Parents' Perspective
259. Advanced Problem Solving, Tape A
260. Advanced Problem Solving, Tape B
261. Advanced Problem Solving, Tape C
262. Advanced Problem Solving, Tape D
263. The Marital Residence
264. Reframing & Mediation

- 265. Focusing the Dreams
- 266. Innovation in Family Mediation
- 267. Language & Art of Face-Saving
- 268. Collaborative Law

**1992 Academy of Family Mediators – Building the Profession (tapes 268-276 worth 1 cme)**

- 269. Mediation – Child Support Guidelines – Dorothy Della Noce (2 tapes)
- 270. Mediating/Addicted & Recovering Couples, Tape 1 – Panel
- 271. Mediating/Addicted & Recovering Couples, Tape 2 – Panel
- 272. Lawyers as Mediators, Tape 1 – Bob Collins & Sally Pope
- 273. Lawyers as Mediators, Tape 2 – Bob Collins & Sally Pope
- 274. High Conflict Resolution – Martin Kranitz
- 275. Judicial Institute – Tape 1 – Panel
- 276. Judicial Institute – Tape 2 – Panel
- 277. Mediation & the Religious Community – Panel

**1991 Academy of Family Mediators – Academy Conference (tapes 277-279 worth 1 cme)**

- 278. Mediations Skills for Business – Northwest Mediation Service
- 279. Incorporating NLP Into Your Practice, Tape 1
- 280. Incorporating NLP Into Your Practice, Tape 2

**1991 Presidential Training – Academy of Family Mediators (tapes 280-282 worth 1 cme)**

- 281. Problem Solving Skills & Knowledge – Tape A
- 282. Problem Solving Skills & Knowledge – Tape B
- 283. Communication Skills & Knowledge
  - 284. Beyond Technique – Spirituality & Mediation (1.0)
  - 285. Information Gathering Skills, Tape B (1.0)

**20<sup>th</sup> Annual SPIDR Conference**

- 286. .Making it Work: Identifying and Overcoming Barriers to Implementing ADR in Organizations (1.0)

**SPIDR 1993 – Seeking Common Ground – Toronto (tapes 286-288 worth 1 cme)**

- 287. Marketing for the Dispute Resolution Professional, Part 1
- 288. Same Tape, Part 2
- 289. Same Tape, Part 3

**1994 SPIDR Conference – Dallas, TX - 10/27-29, 1994**

- 290. Hot Spots (6.10)

**AFM – 1992 (tapes 291-292 worth 1 cme)**

- 291. Intergenerational Mediation
- 292. Internships

**Association of Conflict Resolution – October 15-18, 2003 (1.8 cme)**

- 293. Oscar Franco Proposal – A Practical Solution to the Impact of Cultural Diversity in Mediation
- 294. **Book:** The Perils of Imprudent Writing by Edward P. Ahrens, Jr.

**SPIDR's 25<sup>th</sup> Annual International Conference (1997) (tapes 295-302 worth 1 cme)**

- 295. Developing Ethics and Case Law in Florida After 10 Years
- 296. The Business of a Mediation Practice
- 297. Everything You Ever Wanted to Know About Mediating an . . . – Tape 1

- 298. Everything You Ever Wanted to Know About Mediating an . . . – Tape 2
- 299. The Growing Conflict in Mediation – Ethical Standards Collide
- 300. Defining and Processing the Conflict Between Attorney-Mediators (Same as Tape 42)
- 301. A User's View of ADR and the Hiring of ADR Professionals
- 302. The Formula for Success as an ADR Business

**13<sup>th</sup> Annual Conference for Mediators & Arbitrators – DRC 8/26-28/04 (tapes 303-325 worth 1.8 cme) (Tapes 328-334 worth 1.8 cme) (Certain tapes have the cme hours noted after each tape)**

- 303. Recent Development in County Mediator Ethics: Not Just the Same Stuff Different Day
- 304. Jazzing Up Your Opening Statement
- 305. Negotiation for Mediators
- 306. When Does Encouragement Become Coercion?
- 307. Ethical Roleplays & Discussion Groups
- 308. Reconsidering Caucus
- 309. Domestic Violence: What is it? Why is it Important?
- 310. Ethics Plenary
- 311. Ethics Plenary: Confidentiality
- 312. What We Know About Domestic Violence: Death & Survival
- 313. Diversity: Where Are We Now?
- 314. Language as a Tool for Conflict Resolution: The Power of Metaphor & Discourse Analysis
- 315. Dealing with Attorneys in Mediation
- 316. The Parenting Coordination Process: Judicial & Practitioner Perspectives
- 317. Ethics Reflect the Practice & The Practice Reflects Ethics
- 318. Cognitive Interventions in the Dispute Resolution Process
- 319. Recent Developments in Mediator Ethics: Not Just the Same Stuff Different Day (This session is also available on CD)
- 320. Mindfulness & Mediators
- 321. The Business of Mediation: From Getting Clients to Getting Paid Ethically
- 322. Getting All the Players into the Game: Coaching Skills for Mediators
- 323. Anatomy of Disputes: Sources & Consequences
- 324. Domestic Violence Cases in the Court System – Dynamics & Issues
- 325. Ethics: A Master Case
- 326. Ethics Plenary: Confidentiality (1.2 cme)
- 327. Ethics Plenary (2.2 cme)
- 328. Mediation Confidentiality: Is It For Real? (Ethics)
- 329. Applying Six Principles of Ethical Persuasion & 21 Ways to Break Impasse
- 330. Anger Management in Mediation
- 331. New Malpractice Case Law – We've Been Discovered (Ethics)
- 332. Screening for Domestic Violence: What's a Responsible Mediator to Do?
- 333. Domestic Violence in Family Cases: Avoiding Dilemmas & Assessing Danger
- 334. Marketing: Mediate, Satisfy & Accommodate
- 436. EURAL The Environmental Mediation Program (1.8)
- 437. Enhancing Workers Compensation Mediation (1.8)
- 438. Arbitration Update (1.8)
- 439. Disabilities, Mediation & Me (1.8)
- 440. Recent Developments in County Mediator Ethics (1.8)

**Mediation Techniques for the New Millennium (FAPM 2/11-12/05) Tapes 335-336 are worth 4.5 cmes together. Tapes 337-347 are each worth 1.8 cme hours. These sessions are also available on CD**

- 335. Advanced Caucus Strategies
- 336. Advanced Caucus Strategies
- 337. Keynote Address: Mediation in 2005
- 338. Family – Working with Lawyers as Collaborative Allies for Resolution

- 339. Circuit – Integrative Bargaining
- 340. County – Rubber Ball in the Tomato Garden
- 341. Family – Sticks and Stones: Addressing the Issue of Domestic Violence
- 342. Circuit – Improving Skills for Circuit Mediators
- 343. County – Mediating County Cases Under Challenging Circumstances
- 344. Family – The Pool on the Second Floor Porch: Calling One’s Bluff
- 345. Circuit – Mediating Circuit Cases Under Challenging Circumstances
- 346. County – Ethics
- 347. Ethics Panel

**This is a session is available on CD only and is worth 1 cme.**

- 348. Mediator Ethics: Act I (Ethics Do’s and Don’t’s) (CD)

**Association for Conflict Resolution – October 15-18, 2003 (these three tapes are worth 6.4 cme together)**

- 349. Mediating with Competitive Clients & Attorneys, Tape 1
- 350. Mediating with Competitive Clients & Attorneys, Tape 2
- 351. Mediating with Competitive Clients & Attorneys, Tape 3

**EEOC’s National Mediation Program**

- 352. 10 Reasons to Mediate (.3)

**DRC Conference – August 22-25, 2001**

- 353. The Whole Truth? An Ethical Dilemma in Mediation (1.8)

**Association for Conflict Resolution – October 15-18, 2003**

- 354. Bullying & Teasing (1.8)
- 355. The Anatomy of a Commercial Mediation (1.8)
- 356. Mediating Civilian Complaints with Law Enforcement (1.8)

**Ethics and Professionalism Seminar – 5/26/05 (CD)**

- 357. Ethics & Professionalism Seminar - hosted by the First Central Florida Inn of Court and the Orange County Bar Association

**ABA – Power of ADR Seminar – 4/26-28/01 (1.5 cme hours each)**

- 358. ADR in Practice: Dispute Review Boards Here and Overseas
- 359. Mediation and Arbitration Around the World and How to Get Involved
- 360. Understanding Personality Type: Using the Myers-Briggs Type Indicator to Enhance Mediator Skills
- 361. Attribution Theory: Cross-Cultural Pitfalls and Practices
- 362. Interviewing: Using Narrative Analysis to Harvest Critical Information
- 363. ADR Developments in the European Union – Issues and Trends
- 364. ADR is ADR, or is it? Transnational Mediation
- 365. Cross-Cultural Disputing: International and Diversity Issues

**FAPM Seminar – May 5-6, 2006 (these sessions are available on tape and CD)**

- 366. Keynote Address: Sharon Press (1.8)
- 367. Ethics Panel (1.8)
- 368. Domestic Violence & Appropriate Venues of Conflict Resolution (1.8)
- 369. The Opening Statement: Fact & Fiction (1.8)
- 370. Family – Ethics (1.8)
- 371. Circuit – The Hand (1.8)
- 372. Circuit – Cultural Diversity Issues (1.8)
- 373. Circuit – What Do You Mean? Communication Challenges (1.8)

- 374. County – Advanced Mediation Training for County Mediators (1.8 cme)
- 375. County – Ethics (1.8)
- 376. County – Impasse-Generating Movement With Coersion (1.8)
- 377. Legislative Update and Ethics, Tape 1 (tapes 1 and 2 are worth 4.5 together)
- 378. Legislative Update and Ethics, Tape 2

**DRC – August 25-26, 2006 (These sessions are available on CD only) Each CD is worth 1.8 cme hours unless otherwise noted)**

- 379. The Trauma of Conflict: Signs, Symbols & Suggestions
- 380. Zen of Mediation
- 381. Ethnic & Religious Conflicts: Proposing a Prescription for International Peace
- 382. An Interactive Ethical Refresher
- 383. Ethics Plenary – two CD's worth 2.2 cme hours together)
- 384. Deconstructing Messages

**FDRC – August 22-24, 1996 (all worth 1.8 cme hours)**

- 385. From Confrontation to Collaboration
- 386. Impact of the Changes to the Family Laws Rules of Procedure on Mediation
- 387. Ethical Dilemmas Solved
- 388. The Influence of Social & Cultural Distance on Mediation
- 389. Relocation Issues in Mediation

**Alternative Dispute Resolution Conference – August 1994 (all worth 1.8 cme hours)**

- 390. Winning Face-to-Face Communications Mediation & Conflict Resolution
- 391. Breaking Barriers to Resolution
- 392. Matrimonial Arbitration
- 393. Interspousal Torts in Dissolution of Marriage Cases

**1998 – 7<sup>th</sup> Annual Conference for Mediators and Arbitrators (all tapes worth 1.8 cme)**

- 394. Peter Adler – Executive Director, Hawaii Justice Foundation
- 395. Humor in Mediation
- 396. Mediation Case Law Update
- 397. Back to Basics of Conflict Resolution
- 398. Facilitation Skills for Mediators
- 399. How to Prepare Yourself & Your Clients for Appellate Mediation
- 400. The Role of the Lawyer in Mediation
- 401. Breaking Impasse

**DRC Conference – August 26-27, 2005**

- 402. Ethics Plenary – Moderator: James Alfini & Panelists: MEAC Committee Members (2.2 cme)
- 403. Ethics in County Mediation: Perspectives & Perceptions (1.8 cme)
- 404. Ethics in the Context of the Business of Mediation (1.8 cme)
- 405. The Mediator Tool Kit: Emerging Technologies for Mediators (Ethics) (1.8 cme)
- 406. Mediating Circuit Civil Cases Under Ethical Challenging Circumstances (1.8 cme)
- 407. Managing Impasse: Before, During & After the Mediation (1.8 cme)

**Book**

How to Negotiate Like a Pro by Mary Greenwood, J.D.